Montana Health Centers, social determinants of health, and civil legal aid in a primary care setting

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Outreach, Engagement, and Population Health
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The Montana Primary Care Association

- The **Mission** of the Montana Primary Care Association is to promote integrated primary healthcare to achieve health and well-being for Montana’s most vulnerable populations.
- The **Vision** of MPCA is health equity for all Montanans.
- The **Values** of MPCA are collaboration, integrity and innovation.
- MPCA’s members are the 14 Community Health Centers and four Urban Indian clinics (Great Falls, Missoula, Helena, and Billings)
- CHCs serve more than 115,000 Montanans with comprehensive primary care services.
Health Centers in Montana
What Makes Us Healthy

+ Access to Care 10%

Genetics 20%

Environment 20%

Healthy Behaviors 50%

What We Spend On Being Healthy

88% Medical Services

Healthy Behaviors 4%

Other 8%

Source: Bipartisan Policy Center
2018 Total # of Unique Patients by Health Center

- Missoula: 16,092
- Billings: 15,089
- Butte: 12,804
- Livingston: 11,443
- Harth: 9,802
- Kalispel: 7,954
- Libby: 7,856
- Helena: 7,109
- Shelby: 5,476
- Great Falls: 4,678
- Havre: 4,582
- Cut Bank: 3,104
- Migrant: 2,764
- Hamilton: 1,548
PATIENT INCOME 2018

- Over 200% (17,588) 16%
- Unknown (33,282) 30%
- 151-200% (9168) 8%
- 101-150% (12892) 12%
- 100% and Below (37,311) 34%
Montana Payor Mix 2018

- Medicaid: 36%
- Medicare: 16%
- Private: 25%
- Uninsured: 21%
- Other Public: 0%
- Insurance Type: 2%
<table>
<thead>
<tr>
<th>Special Populations</th>
<th>Number of Patients (a)</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>14. Migratory (330g awardees only)</td>
<td>1,250</td>
<td>33</td>
</tr>
<tr>
<td>15. Seasonal (330g awardees only)</td>
<td>1,629</td>
<td>43</td>
</tr>
<tr>
<td>Migrant/Seasonal (non-330g awardees)</td>
<td>893</td>
<td>23</td>
</tr>
<tr>
<td>16. Total Agricultural Workers or Dependents (All health centers report this line)</td>
<td>3,772</td>
<td>100</td>
</tr>
<tr>
<td>17. Homeless Shelter (330h awardees only)</td>
<td>1,359</td>
<td>26</td>
</tr>
<tr>
<td>18. Transitional (330h awardees only)</td>
<td>800</td>
<td>15</td>
</tr>
<tr>
<td>19. Doubling Up (330h awardees only)</td>
<td>877</td>
<td>16</td>
</tr>
<tr>
<td>20. Street (330h awardees only)</td>
<td>339</td>
<td>6</td>
</tr>
<tr>
<td>21. Other (330h awardees only)</td>
<td>442</td>
<td>8</td>
</tr>
<tr>
<td>22. Unknown (330h awardees only)</td>
<td>13,184</td>
<td>254</td>
</tr>
<tr>
<td>Homeless (non-330h awardees)</td>
<td>-11,824</td>
<td>-228</td>
</tr>
<tr>
<td>23. Total Homeless (All health centers report this line)</td>
<td>5,177</td>
<td>100</td>
</tr>
<tr>
<td>24. Total School Based Health Center Patients (All health centers report this line)</td>
<td>526</td>
<td></td>
</tr>
<tr>
<td>25. Total Veterans (All health centers report this line)</td>
<td>5,117</td>
<td></td>
</tr>
<tr>
<td>26. Total Patients Served at a Health Center Located In or Immediately Accessible to a Public Housing Site (All health centers report this line)</td>
<td>6,453</td>
<td></td>
</tr>
</tbody>
</table>
Estimates of homelessness

• 2018 PIT Count:
  • 552,830 people nationwide (second consecutive increase, btw)
  • 1,405 in Montana

• 2018 UDS
  • 5,177 people experiencing homelessness in Montana, 3.5x the PIT

Sources:
2018 AHAR
HRSA Data Warehouse
Legal Need in Montana

1 : 12,133
One legal services attorney for every 12,133 Montanans living in poverty

1 : 274
One private attorney for every 274 Montanans over 125% of federal poverty line
The Montana Health Justice Partnership

- Montana PCA
- Montana Legal Services
- Northwest Montana CHC
- Community Health Care Center
- Bullhook CHC
- Montana Ag. Worker Health & Services
- Bighorn Valley Health Center
- Southwest Montana CHC
# MHUP Legal Screening Tool

**Name:** 
First: 
Middle: 
Last: 
Address: Street: Apt/Unit#: City: State: Zip: 
Phone: (______) ___________  
Safe to leave voicemail? ☐ Yes ☐ No  
Birth Date: (mm/dd/yy) __ / __ / __  
SSN: XXX XX __ _  
Gender: ☐ Female ☐ Male ☐ Prefer not to answer  
Today’s Date: __ / __ / __

In the past year, have you or any family members you live with had an issue? Check all that apply.

| ☐ housing | (rental or homeownership issues) | ☐ employment | (wages, discrimination, termination, unemployment) |
| ☐ family law | (divorce, parenting, support) | ☐ taxes | (federal or state tax disputes, tax identification numbers) |
| ☐ benefits | (Social Security, TANF, SNAP, Medicaid) | ☐ immigration | (Green card renewals, Citizenship petitions) |
| ☐ consumer | (debt collection, bankruptcy, loan issues) | ☐ other | (please describe): |

Do you currently have a problem with your housing? (e.g. pests, mold, lead, having utilities shut off, landlord disputes)  
☐ Yes ☐ No ☐ I choose not to answer

Are you worried about losing your housing?  
☐ Yes ☐ No ☐ I choose not to answer

Do you need advice or assistance in filling for or answering a dissolution (divorce) petition?  
☐ Yes ☐ No ☐ I choose not to answer

Are you having a child custody issue or dispute?  
☐ Yes ☐ No ☐ I choose not to answer

Have you received a notification from the State of Montana denying, reducing, or terminating your Medicaid, Food Stamps (SNAP) or TANF benefits?  
☐ Yes ☐ No ☐ I choose not to answer

Are your wages being garnished or are you being harassed by collection companies?  
☐ Yes ☐ No ☐ I choose not to answer

Do you need to write a will or to name someone to make medical or financial decisions for you if you are unable to do so?  
☐ Yes ☐ No ☐ I choose not to answer

Are your children able to get the services they need from their school?  
☐ Yes ☐ No ☐ I choose not to answer

Do you feel physically and emotionally safe where you currently live?  
☐ Yes ☐ No ☐ I choose not to answer

In the past year, have you been afraid of your partner or ex-partner?  
☐ Yes ☐ No ☐ I choose not to answer

Have you applied for and been denied unemployment, workers comp, or disability benefits?  
☐ Yes ☐ No ☐ I choose not to answer

Are you having any federal tax problems and/or have you received any notices from the IRS?  
☐ Yes ☐ No ☐ I choose not to answer

Would you like to speak with a legal advocate about these or other civil legal issues, at no cost to you?  
☐ Yes ☐ No ☐ I choose not to answer
2019 Case Types and Level of Service

Income & Insurance
Housing & Utilities
Education & Employment
Legal Status
Personal & Family Stability

Legal Assistance – 242 closed cases

Counsel & Advice
Brief Service
Administrative Agency Decision
Extensive Service

I-HELP

210
28
2
Health Centers and Housing

Screening for those who are experiencing homelessness

Screening for social determinants of health and health harming legal needs (includes housing questions)

Providing “enabling services” for housing

Participating in community efforts to establish and support permanent supportive housing

Some are looking at ways to incorporate affordable housing into new construction or clinic remodels

Supporting DPHHS’s efforts around establishing a housing support benefit in Medicaid
Questions, Comments?