



# Montana Health Centers, social determinants of health, and civil legal aid in a primary care setting

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Outreach, Engagement, and Population Health

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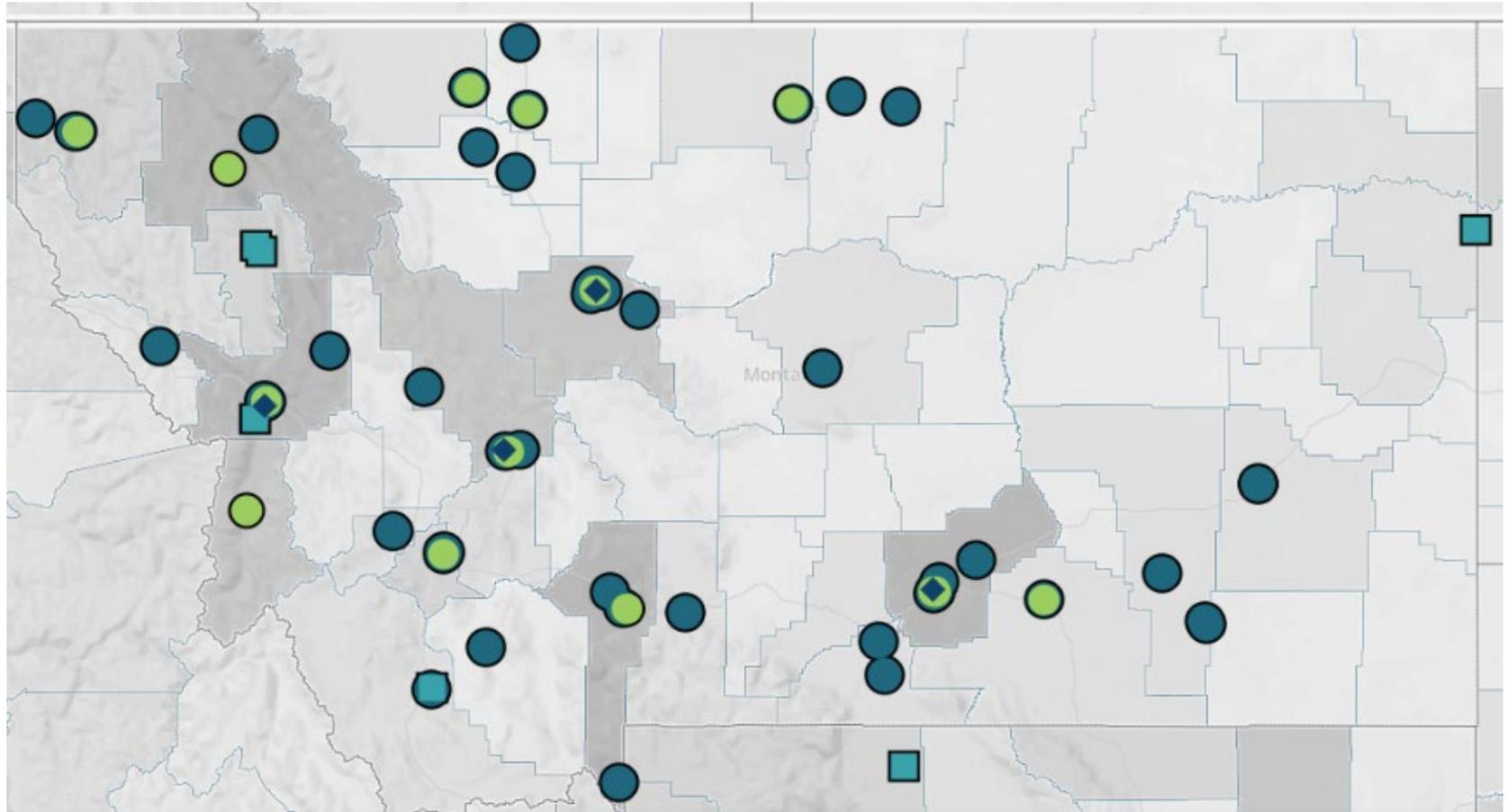


# The Montana Primary Care Association

- The **Mission** of the Montana Primary Care Association is to promote integrated primary healthcare to achieve health and well-being for Montana's most vulnerable populations.
- The **Vision** of MPCA is health equity for all Montanans.
- The **Values** of MPCA are collaboration, integrity and innovation.
- MPCA's members are the 14 Community Health Centers and four Urban Indian clinics (Great Falls, Missoula, Helena, and Billings)
- CHCs serve more than 115,000 Montanans with comprehensive primary care services.



# Health Centers in Montana



## What **Makes** Us Healthy

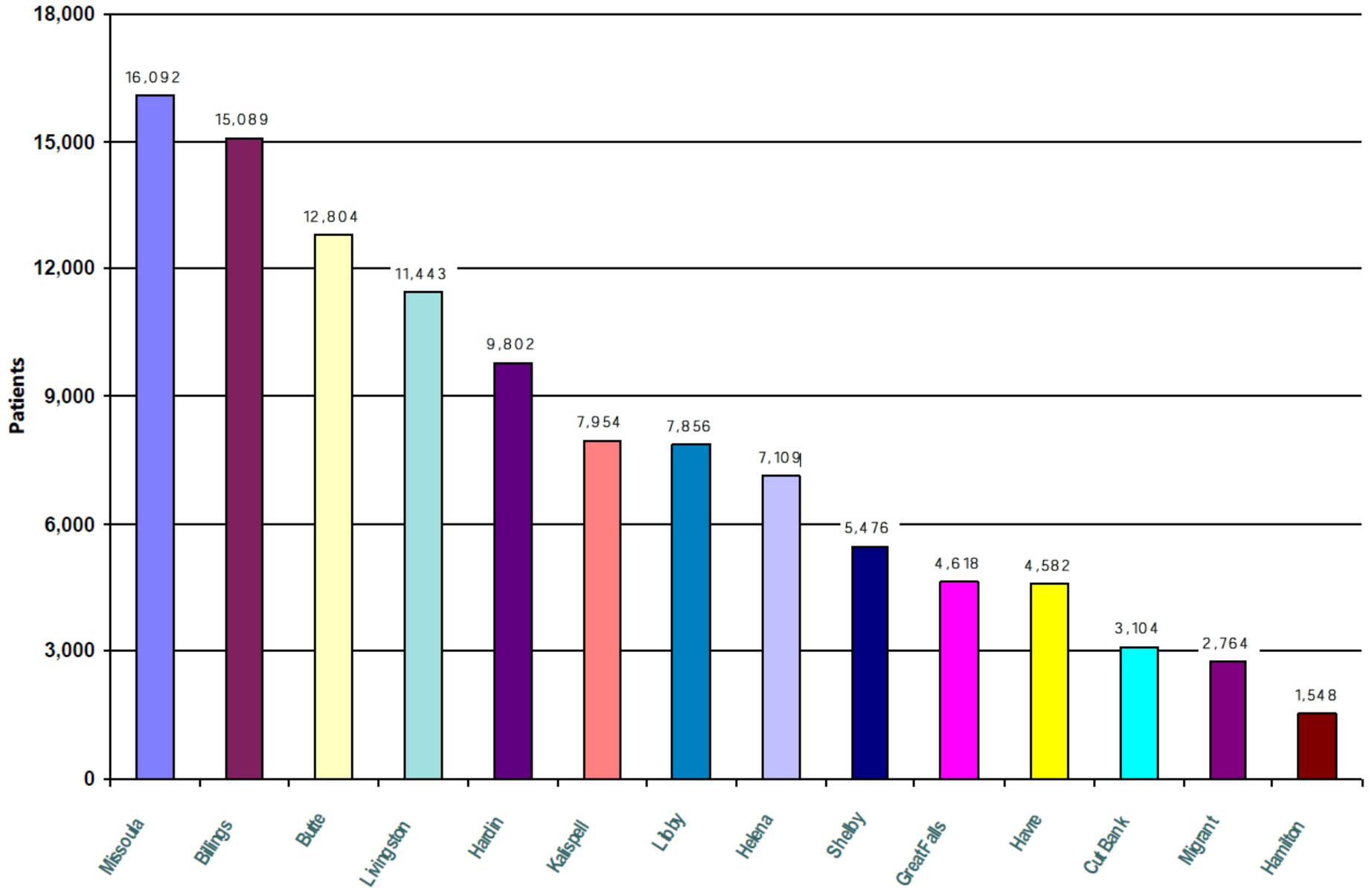


## What We **Spend** On Being Healthy

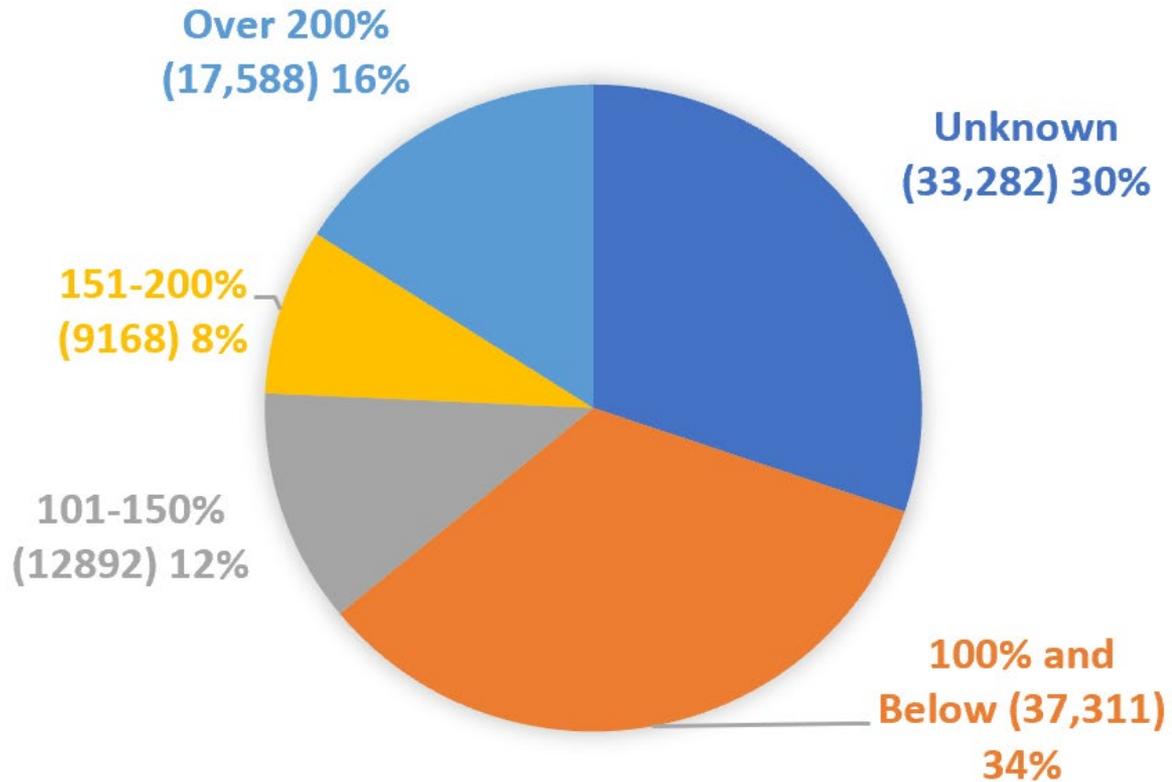


Source: Bipartisan Policy Center

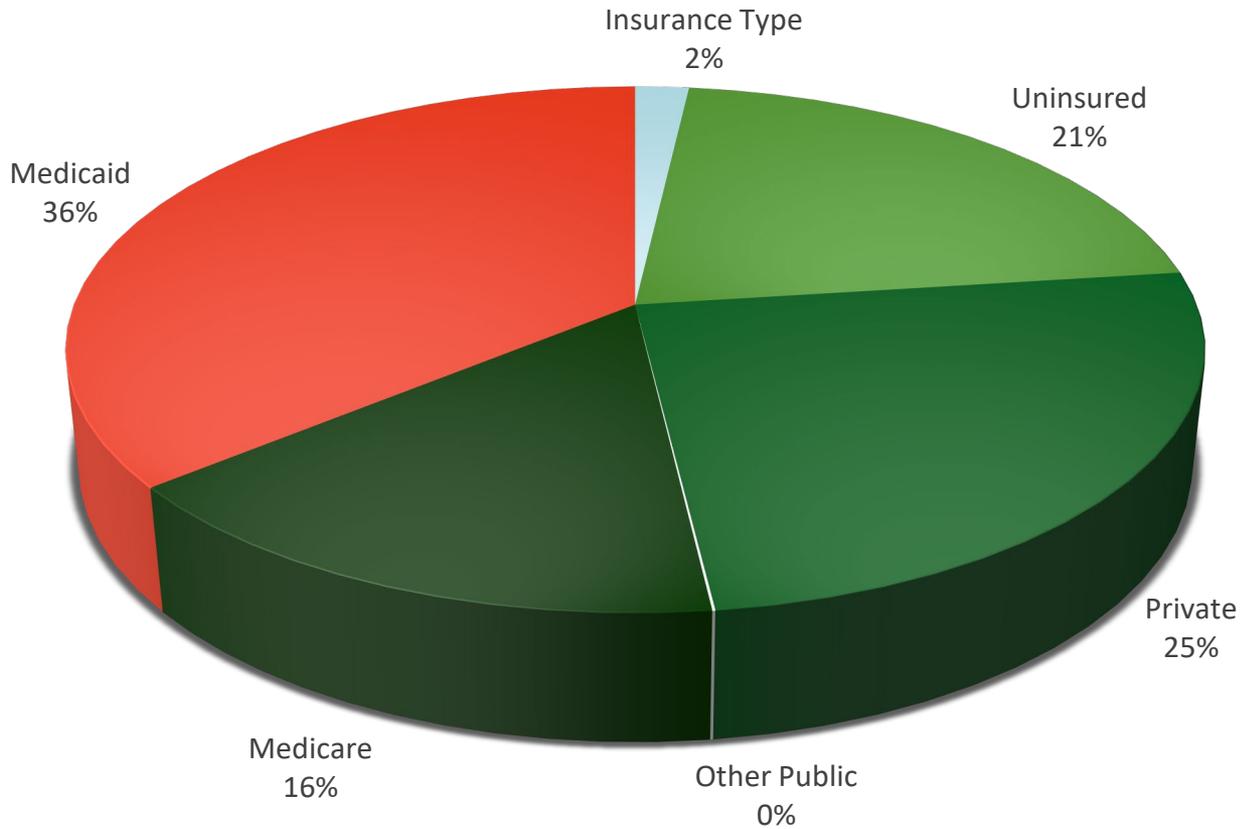
# 2018 Total # of Unique Patients by Health Center



# PATIENT INCOME 2018



# Montana Payor Mix 2018

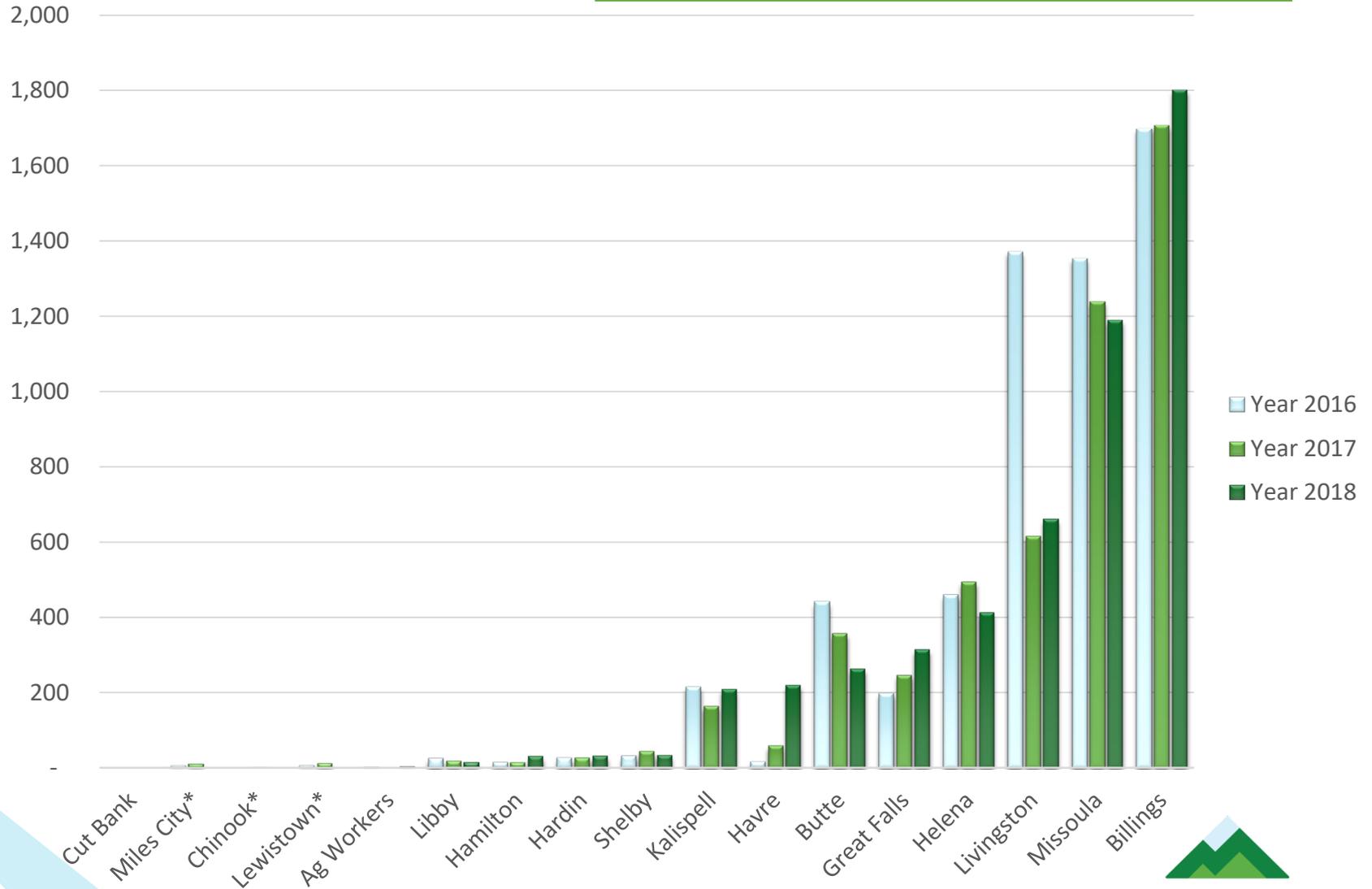


Insurance Type   Uninsured   Private   Other Public   Medicare   Medicaid

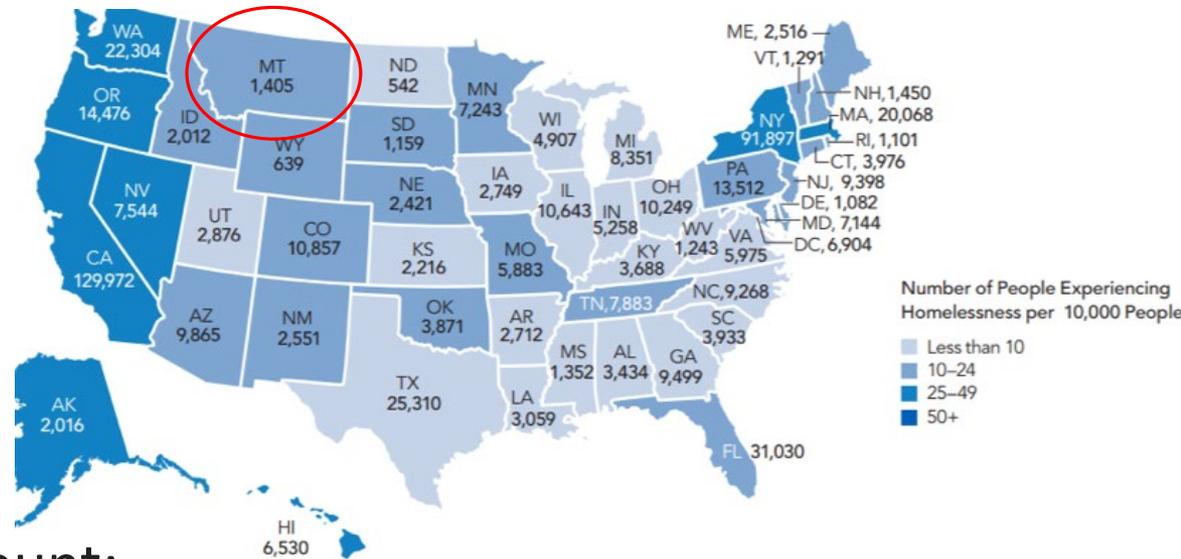
| Special Populations |  | Number of Patients (a) | %           |
|---------------------|--|------------------------|-------------|
| 14.                 | Migratory (330g awardees only)   | 1,250                  | 33          |
| 15.                 | Seasonal (330g awardees only)  | 1,629                  | 43          |
|                     | Migrant/Seasonal (non-330g awardees)   | 893                    | 23          |
| 16.                 | <b>Total Agricultural Workers or Dependents</b><br>(All health centers report this line)   | <b>3,772</b>           | <b>100.</b> |
| 17.                 | Homeless Shelter (330h awardees only)  | 1,359                  | 26          |
| 18.                 | Transitional (330h awardees only)  | 800                    | 15          |
| 19.                 | Doubling Up (330h awardees only)   | 877                    | 16          |
| 20.                 | Street (330h awardees only)  | 339                    | 6           |
| 21.                 | Other (330h awardees only)   | 442                    | 8           |
| 22.                 | Unknown (330h awardees only)   | 13,184                 | 254         |
|                     | Homeless (non-330h awardees)   | -11,824                | -228        |
| 23.                 | <b>Total Homeless</b><br>(All health centers report this line)   | <b>5,177</b>           | <b>100.</b> |
| 24.                 | <b>Total School Based Health Center Patients</b><br>(All health centers report this line)  | <b>526</b>             |             |
| 25.                 | <b>Total Veterans</b><br>(All health centers report this line)   | <b>5,117</b>           |             |
| 26.                 | <b>Total Patients Served at a Health Center Located In or Immediately Accessible to a Public Housing Site</b><br>(All health centers report this line) | <b>6,453</b>           |             |

# Homeless Population Served 2016 - 2018

| STATE TOTALS | 2016  | 2017  | 2018  |
|--------------|-------|-------|-------|
| Homeless     | 5,861 | 5,006 | 5,177 |



# Estimates of homelessness



- 2018 PIT Count:
  - 552,830 people nationwide (second consecutive increase, btw)
  - 1,405 in Montana
- 2018 UDS
  - 5,177 people experiencing homelessness in Montana, 3.5x the PIT

Sources:  
[2018 AHAR](#)  
[HRSA Data Warehouse](#)

## Legal Need in Montana

**1 : 12,133**

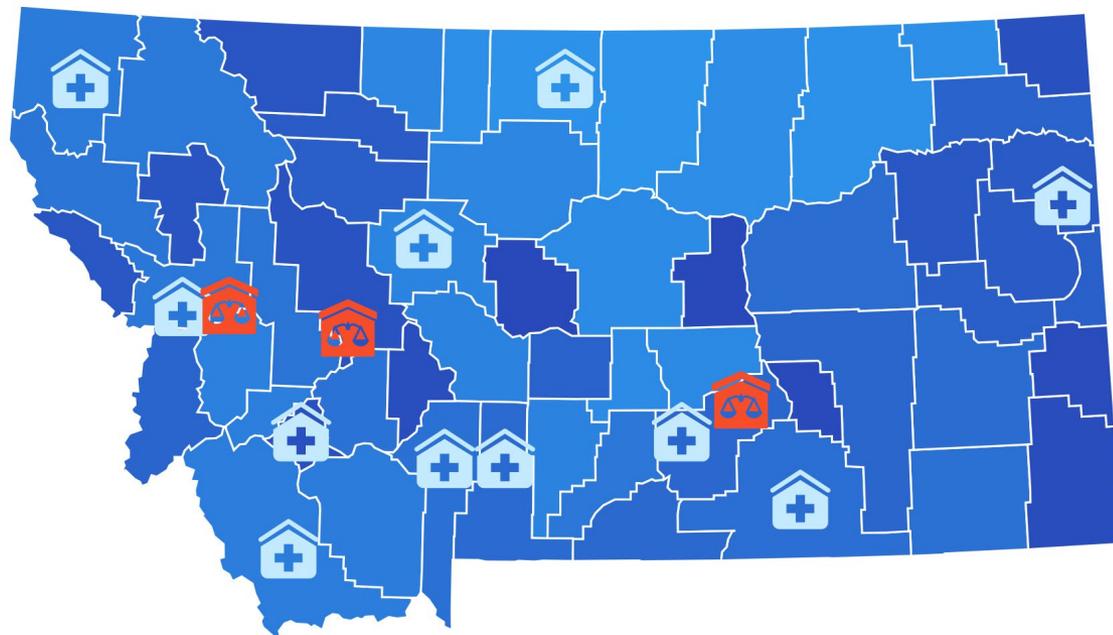
One legal services attorney for every  
12,133 Montanans living in poverty

**1 : 274**

One private attorney for every  
274 Montanans over 125% of federal poverty line

# The Montana Health Justice Partnership

- Montana PCA
- Montana Legal Services
- Northwest Montana CHC
- Community Health Care Center
- Bullhook CHC
- Montana Ag. Worker Health & Services
- Bighorn Valley Health Center
- Southwest Montana CHC



## MHJP Legal Screening Tool

**Name:** \_\_\_\_\_  
 First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

**Address:** \_\_\_\_\_  
 Street \_\_\_\_\_ Apt/Unit# \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**Phone:** (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ **Safe to leave voicemail?**  Yes  No

**Birth Date:** (mm/dd/yy) \_\_\_\_/\_\_\_\_/\_\_\_\_ **SSN:** XXX-XX-\_\_\_\_

**Gender:**  Female  Male  Prefer not to answer **Today's Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**In the past year, have you or any family members you live with had an issue? Check all that apply.**

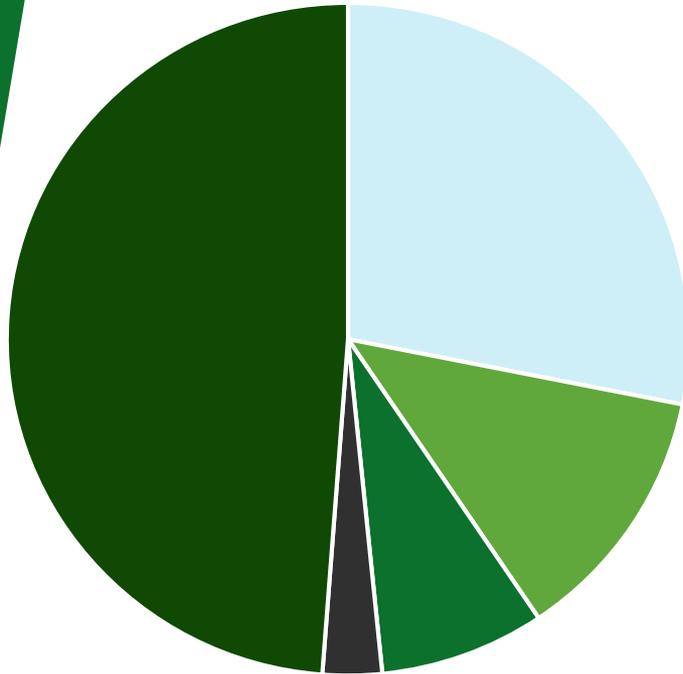
- |  |  |
|--|--|
| <input type="checkbox"/> housing (rental or homeownership issues)            | <input type="checkbox"/> employment (wages, discrimination, termination, unemployment)     |
| <input type="checkbox"/> family law (divorce, parenting, support)            | <input type="checkbox"/> taxes (federal or state tax disputes, tax identification numbers) |
| <input type="checkbox"/> benefits (Social Security, TANF, SNAP, Medicaid)    | <input type="checkbox"/> immigration (Green card renewals, Citizenship petitions)          |
| <input type="checkbox"/> consumer (debt collection, bankruptcy, loan issues) | <input type="checkbox"/> other (please describe: _____)                                    |

|   |   |
|---|---|
| <b>Do you currently have a problem with your housing? (e.g. pests, mold, lead, having utilities shut off, landlord disputes)</b>                        | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Are you worried about losing your housing?</b>   | <input type="checkbox"/> Yes <input type="checkbox"/> No  |
| <b>Do you need advice or assistance in filing for or answering a dissolution (divorce) petition?</b>  | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Are you having a child custody issue or dispute?</b>   | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Have you received a notification from the State of Montana denying, reducing, or terminating your Medicaid, Food Stamps (SNAP) or TANF benefits?</b> | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Are your wages being garnished or are you being harassed by collection companies?</b>  | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Do you need to write a will or to name someone to make medical or financial decisions for you if you are unable to do so?</b>                        | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Are your children able to get the services they need from their school?</b>  | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Do you feel physically and emotionally safe where you currently live?</b>  | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>In the past year, have you been afraid of your partner or ex-partner?</b>  | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Have you applied for and been denied unemployment, workers comp, or disability benefits?</b>   | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Are you having any federal tax problems and/or have you received any notices from the IRS?</b>   | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |
| <b>Would you like to speak with a legal advocate about these or other civil legal issues, at no cost to you?</b>  | <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> I choose not to answer |

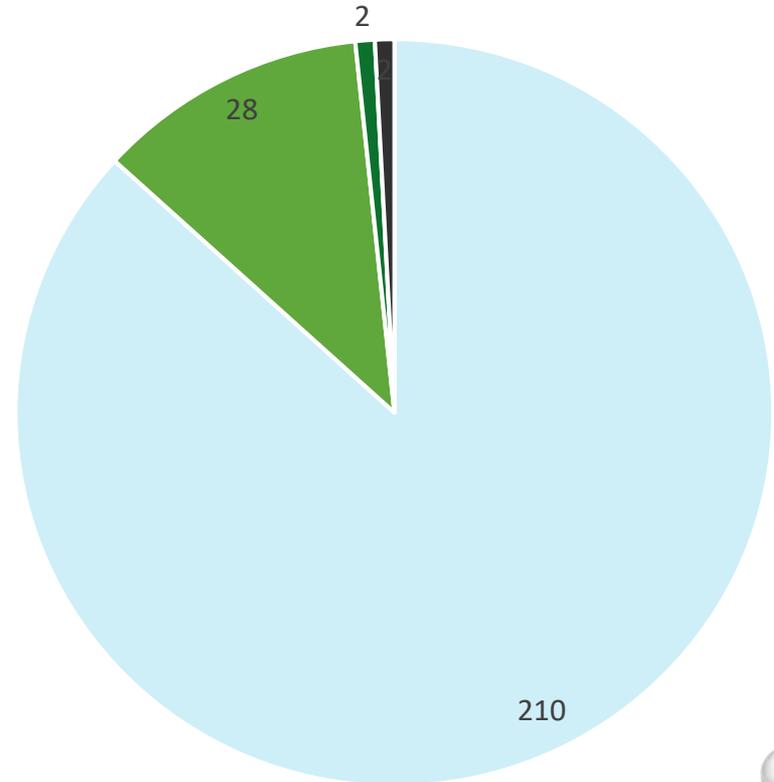
# 2019 Case Types and Level of Service

Legal Assistance – 242 closed cases

I-HELP



- Income & Insurance
- Housing & Utilities
- Education & Employment
- Legal Status
- Personal & Family Stability



- Counsel & Advice
- Brief Service
- Administrative Agency Decision
- Extensive Service

# Health Centers and Housing

Screening for those who are experiencing homelessness

Screening for social determinants of health and health harming legal needs (includes housing questions)

Providing “enabling services” for housing

Participating in community efforts to establish and support permanent supportive housing

Some are looking at ways to incorporate affordable housing into new construction or clinic remodels

Supporting DPHHS’s efforts around establishing a housing support benefit in Medicaid



Questions, Comments?